

TERMS AND CONDITIONS

The terms and conditions detailed below apply to all prices quoted on the website or associated literature. When you make a booking via the website online, by telephone, or in person, your contract will be with The Earlsdale Bed & Breakfast, 51 St Brannocks Road, Ilfracombe, Devon EX34 8EQ. Telephone 01271 863653.

Bookings may be made either by telephone, by person or online.

Deposit Payment

All Bookings made by telephone on our website require 100 per cent of the first night as a deposit. This will be processed and charged with the credit card details provided and is non refundable. (This accounts for an Administration charge for loss business and card processing). If the room is booked by the person on the day of arrival full payment of their stay is required.

Online Booking agents i.e Booking.com, Expedia etc terms and conditions differ with each agent. Please refer to the agent you have booked with for further details. Sorry no cheque payments can be accepted.

See cancellation details below. We strongly advise all of our guests to take holiday insurance.

Pricing

All prices shown are in £'s per Room per Night and every room sleeps 1 to 2 persons. Single occupancy rates are available – please call if in doubt.

What the price includes:

Prices are Twin, Double or King bedroom accommodation with Digital TV, DVD player, Hair dryer, Tea and Coffee making facilities, bottled water and complimentary toiletries for the first night. Bathroom facilities include en-suite Shower with Washbasin and Toilet (+ bath in our Twin Room). Mini-Bars are also available in each room (All items are priced accordingly) To be paid on departure.

Check In & Check Out

Rooms are available from 3-8pm on the day of arrival. Rooms must be vacated by 10:00am on the day of departure unless otherwise agreed in advance.

Meal Arrangements

The Room Tariff includes a full breakfast including 1 hot dish per person (selected from the menu) and a full continental buffet.

Car Parking

Car Parking is free and is subject to availability. No responsibility is taken for loss or damage to or from any vehicle.

Bill Settlement

Prior to your departure from The Earlsdale you will be required to settle your bill either by cash or card. The Earlsdale accepts most major credit cards including Mastercard, American Express and Visa. Lost Room or Front Door Keys will be charged at £30.00 each to replace.



TERMS AND CONDITIONS cont.

Cancellations & Amendments

In the event of a booking being cancelled up to 7 days before the arrival date, the first night stay will be charged. 7 days or less or in the case of a no show, the total amount of the reservation will be charged with the credit card details provided at the time of booking. If your card details provided are incorrect or have been declined at the time of booking, your reservation will be cancelled and you will no longer have a contract with The Earlsdale. In the event that the room can be re-booked for the same duration, a full refund will be considered less the first night deposit, once the booked date has passed.

We strongly recommend all customers to have full comprehensive holiday insurance.

No refunds for early departures.

Whilst every effort is made to fulfil your requests, unfortunately we cannot guarantee these and failure to do so will not constitute a breach of contract. In the unlikely event that we have to change or cancel your reservation, we reserve the right to do so. However you have the right to:

- Accept the changed arrangements as notified.
- Make alternative arrangements with The Earlsdale.
- Cancel your reservation and receive a full refund of monies due.

Disability Access

At The Earlsdale we endeavour to provide a personal, caring and welcoming service to all our guests. We are sensitive to the needs of our guests and will try to meet any special needs or overcome barriers affectively and respectfully.

The Earlsdale was built in 1885, consequently there are limitations to accessibility. The main entrance has a car park where you can park immediately outside. The main access is up 7 steps with a hand rail. We do not have a wheelchair ramp but if you require assistance there is a telephone number listed outside and we try to assist where possible.

Our dining room, bar area and guest lounge is located on the ground floor. All bedrooms are located on the 1st and 2nd floors with access via stairs. The Earlsdale does not have a lift. We are pleased to accept assistance dogs in all our rooms. We sincerely hope we can meet your needs during your stay. Please feel free to contact us for any specific queries.

General Information

Although every effort has been made to ensure the accuracy of the information contained within this website and booking conditions, we cannot accept any responsibility for any errors or omissions, and reserve the right to vary, amend or cancel any information featured in this website should we find such alterations necessary.

The Earlsdale cannot be held responsible for events beyond its control or the control of the suppliers (such as fire, strike, industrial action, terrorist activity, technical problems with transport and bad weather), nor to any curtailment, cancellation or change to accommodation as a result of such events.

We sincerely hope you enjoy your experience at The Earlsdale.

